



IT Asset Management Foundation

Course Overview and Duration:

- Duration:** 3 Days
- Course Delivery:** Classroom or Virtual Classroom Environment (VCE)
- Pre-requisites:** No formal pre-requisites but candidates should have good knowledge of service management terminology and would benefit from having the ITIL Foundation Certificate in IT Service Management

Course Overview

Summary:

IT is business critical for any organization and handling of contracts, licenses, economy and technology require skills across traditional professional boundaries. Responsibility for the significant values and risks associated with IT often end up with a gap between financial, contract and IT management. IT Asset Management (ITAM) forms an important element in a business strategy enabling cost control, risk reduction and improved business value in the IT asset lifecycle including all aspects of hardware and software used in an organisation.

The course and certification in IT Asset Management Foundation is part of the BCS ITAM Org qualification program and has been developed in cooperation with international experts in the field.

Objectives:

During the course you will learn about the four key areas of IT Asset Management:

- An introduction to ITAM
- Hardware Asset Management, including "mobile devices";
- Software Asset Management, including the business value of SAM
- Services & Cloud Asset Management, including compliance in a Cloud environment
- People & Information Asset Management, including "Bring Your Own Device".

This course is presented by an experienced trainer in a class-room or on-line format and includes relevant workshop exercises and discussion sessions. Full course materials will be provided to all delegates.

Description:

The three day IT Asset Management Foundation Course is designed for all key personnel in the organization involved in the IT lifecycle. Whilst this certification has an IT focus, it has been specifically designed with non-IT personnel in mind. It is particularly suited for managers who are responsible in any way for overall management, IT Managers, Procurement Managers, Financial



Managers, IT Operations Managers, Project Managers, Process Owners and Managers, Contract Managers, Risk Managers, Business and IT Continuity Managers, Security Managers.

About the Course:

This course is available as classroom or online training. On completion of the course students may take the formal examination to achieve the IT Asset Management Foundation certification which is part of the BCS ITAMOrg qualification program.

Who Should Attend:

IT Asset Management Foundation is intended for all key personnel in the organization involved in the IT lifecycle. Whilst this certification has an IT focus, non-IT personnel engaged in any aspect of asset management will be in scope. It is likely that any IT Asset Management programme involves several departments in the organisation such as budget managers, IT service departments, finance, operations. Key staff in these areas should consider attending this course.

Materials Provided:

Our package includes full course materials.

Individual Benefits:

- Helps you to do your job more effectively
- Certification is not mandatory for you at this time, a rapidly growing number of organisations are recommending that employees become certified.

Organisational Benefits

- Create awareness amongst employees.
- Provide understanding of the business value of Asset Management
- Increases productivity in the workplace.
- You will receive an industry recognised professional qualification. **Target group:**

This qualification is targeted at anyone within IT who has 1-2 years' experience and be involved in the management or procurement of IT Assets who wants to gain knowledge in this the IT Asset Management arena.



Pre-course Reading:

There is none recommended for this course

Exam Overview:

This course is based on the BCS IT Asset Management Foundation syllabus and prepares delegates for the BCS IT Asset Management Exam taken at the end of a classroom course or on-line if course completed as an Live Virtual Environment course.. Successful candidates will be awarded the BCS IT Asset Management Foundation Certificate.

Exam Type:

BCS Classroom Exam, or EXIN on-line exam.

The exam is multi-choice.

Exam duration is 60 minutes.

There are 40 questions.

The pass mark is 26 correct answers from 40 (65%).