



Software Asset Management Essentials Foundation Certificate

Course Overview and Duration:

- Duration:** 3 Days including the examination
- Course delivery:** Classroom or Virtual Classroom Environment (VCE)
- Pre-requisites:** No formal pre-requisites but candidates should have good knowledge of service management terminology and would benefit from having the ITIL Foundation Certificate in IT Service Management

Course Overview

Summary:

Candidates will learn how to manage software assets through the stages of their lifecycle, will learn about techniques and processes, and understand the interdependencies with other IT and service management processes.

Objectives:

Holders of the BCS Certificate in SAM Essentials will be able to demonstrate their competence in, and their ability to:

- Describe the objectives and major activities required to implement SAM within an organisation
- Explain and use SAM techniques and processes
- Be aware of the support tools and techniques available for the implementation of SAM and be able to indicate how possible improvements can be made
- Manage software assets through the stages of their lifecycle
- Prepare and distribute SAM reports and plans throughout the organisation.
- Understand and explain the interdependencies between SAM and other IT and Service Management processes
- Make more efficient use of software licenses within an organisation and define, produce and analyse measurements and metrics

Individual Benefits:

- Helps you to do your job more effectively
- Certification is not mandatory for you at this time, a rapidly growing number of organisations are recommending that employees become certified.



Organisational Benefits:

The aims of Software Asset Management (SAM) are to reduce IT costs and to limit business and legal risk related to the purchase, use and deployment of software, whilst maximising IT responsiveness and user productivity. SAM technologies should be set up to track the complete software lifecycle which will allow the company to function ethically and within software compliance regulations.

SAM can be implemented for eliminating legal costs associated with licence agreement violations and as part of a company's reputation management strategy. Both are important forms of risk management, they are also critical for long-term business strategies.

Target group:

This qualification is targeted at anyone within IT who has 1-2 years' experience and be involved in the management or procurement of software who wants to gain knowledge in this the Software Asset Management arena.

Materials Provided:

Our package includes full course materials.

Exam Overview:

This course is based on the BCS Software Asset Management Essentials syllabus and prepares delegates for the BCS Software Asset Management Exam taken at the end of a classroom course or on-line if course completed as an Live Virtual Environment course. Successful candidates will be awarded the BCS Software Asset Management Foundation Certificate.

Exam Type:

BCS Classroom Exam, or EXIN on-line exam.

The exam is multi-choice.

Exam duration is 60 minutes.

There are 40 questions.

The pass mark is 26 correct answers from 40 (65%).